SCHOOL SECRETARY II

DISTINGUISHING FEATURES OF THE CLASS:

This position is responsible for the accurate performance of a wide variety of routine but increasingly difficult keyboarding and clerical duties in a school district. Considerable contact with the public, school personnel and students is involved. The class differs from School Secretary I by higher degree of work complexity and independent judgment and from School Secretary III in that the work involved is of a more prescribed nature involving less independent judgment in carrying out administrative details. General supervision is received from higher-level school personnel. Training or direction is given to lower level personnel.

TYPICAL WORK ACTIVITIES:

The following is indicative of the level and types of activities performed by incumbents in this title. It is not meant to be all-inclusive and does not preclude a supervisor from assigning activities not listed that could reasonably be expected to be performed by an employee in this title.

- 1. Serves as secretary to a school official or department head;
- 2. Performs skilled keyboarding to produce correspondence, reports, tables and charts, and to maintain large databases;
- 3. Performs reception work, including providing routine information concerning unit procedures and services, collecting fees, scheduling appointments, referring callers to appropriate staff and taking detailed messages;
- 4. Gathers, extracts and copies information for use by professional staff;
- 5. Maintains simple accounts and unit supplies;
- 6. Maintains records of time and benefit usage, employee certification and training;
- 7. Files materials in record system in accordance with departmental guidelines; pulls records for use by staff or disposition to storage or destruction;
- 8. Takes longhand minutes, prepares summary notes and submits to chairperson or administrator for approval before distribution;
- 9. Reviews records and documents for completeness, compliance with departmental standards and for accuracy;
- 10. May maintain time and attendance records;
- 11. Performs a variety of clerical support work based on unit needs including logging records, photocopying, faxing, maintaining office supplies, processing bulk mailings and similar activities.
- 12. May assist in budget preparation.

FULL PERFORMANCE KNOWLEDGE, SKILLS, AND ABILITIES:

Knowledge of grammar, spelling, punctuation, and required formats necessary to recognize and correct such errors in correspondence, records and reports;

Knowledge of software packages for word processing to produce a variety of information and for database management to track information;

Knowledge of office practices necessary for interacting with staff and the public, processing work flow, and filing and retrieving information;

Knowledge of arithmetic to verify calculations and report on work activities;

Skill in operating office automation equipment sufficient to produce work accurately and efficiently;

Ability to take minutes and prepare summary notes;

Ability to learn and work within departmental procedures and guidelines;

Ability to provide basic information and direction to clients, public and others;

Ability to collect and record fees;

Personal characteristics necessary to perform the duties of the position;

Physical condition commensurate with the demands of the position.

SCHOOL SECRETARY II (Cont'd)

MINIMUM QUALIFICATIONS:

Graduation from high school or possession of a high school equivalency diploma AND:

EITHER: (A) Completion of thirty (30) college credits;

OR: (B) Possession of a certificate from a business/secretarial school;

OR: (C) One (1) year of full-time clerical experience, that included the performance of skilled keyboarding duties;

OR: (D) An equivalent combination of training and experience as indicated in (A), (B) and (C) above.

SPECIAL REQUIREMENT:

Candidates must indicate keyboarding ability; i.e., courses in keyboarding or keyboarding work experience.

ADOPTED: 10/13/88

REVISED: 01/31/91 01/24/95 8/01/03 03/04/08 09/08/17